

ABSTRACT

A method and system for consolidated message notification in a voice command platform. The platform maintains, for each user, a summary of counts of messages waiting for the user at multiple message portals. The platform receives update messages from the message
5 portals, indicating updates of the counts of messages waiting, and the platform revises its summary accordingly. During a voice command session with the user, such as at the initiation of the session, the platform then presents an indication of the summary of message counts to the user, such as by sending to the user a speech signal indicating the summary.

09164099-092604